

Player Disqualification FAQ

Q) I have been disqualified. What happens now? Will I be suspended?

A) The Investigations Team at Wizards of the Coast will review your case and suggest any additional actions, which could range from “no further action needed,” to a warning letter, or up to a suspension. The head judge or tournament organizer does not know what the outcome will be.

Q) What should I do?

A) You should write a statement about the incident. This statement is your chance to explain what happened to the Investigations Team, and it is recommended that you do so. Please be sure to include the following with your statement: full name, DCI number, current email address. Whether you submit a statement or not, please contact Wizards Customer Service to ensure that your contact information is correct at Support.Wizards.com.

Q) Do I need to provide a statement now?

A) No, but it is recommended, because detailed memories may fade as time goes by. If you decide to give a statement later, please send an email to Wizards of the Coast at Investigations@Wizards.com.

Delaying or not providing a statement will NOT stop the review process.

Q) How long does this review process take?

A) Typically, the review process takes about a week after all statements have been received. In order to receive a notification of any decision, please make sure your email address is up to date with your membership account

Q) Can I still play in sanctioned events during this review period?

A) You can still play in most sanctioned events during the review period. However, if you are qualified for a Mythic Championship or the World Championship, please contact Premierplay@Wizards.com to check on your invitation status. The investigation of your disqualification will be given the highest priority.

Q) Do I get Planeswalker/Pro Points and/or prizes for the event I was disqualified from?

A) No, disqualified players do not receive any Planeswalker/Pro Points or prizes for that event. However, you will keep any prizes already awarded by the time the disqualification occurred. If you would like to appeal your disqualification, you should contact the tournament organizer. Wizards of the Coast will not reverse your disqualification.

Updated August 21, 2019